



WARRANTY CLAIM

When completed, email to warranty@linmoreled.com

CONTACT INFORMATION (Individual Filling Out This Form)

Contact Name _____

Contact Phone _____

Contact Email _____

ORDER INFORMATION

Reseller Name _____

P.O.# or Invoice # _____

Item(s)# not working _____
(Located on the actual item)

Description of what isn't working _____

Link To Photos or Video _____
(Dropbox, OneDrive or Google Drive)

COMPANY INFORMATION

Company Name _____

Shipping Address _____

City, State Zip _____

Installation Date _____

Product Failure Date _____

Weather conditions on date of failure _____

FAILURE DETAILS

Was an attempt made to power down the circuit at the box, wait 10 seconds and turn the circuit back on?

YES

NO

Are there controls/photocells on the fixture/s with issues?

YES

NO

Did customer try to bypass the control/photocell on the fixture/s?

YES

NO

Were controls purchased from Linmore LED?

YES

NO

What is happening?

Completely Off

Portion Off

Strobing/Flickering

If yes, is it in the same:
(Check all that apply)

Building

Area

Circuit

Has more than one fixture failed?

YES

NO

If yes, how many?

Did Fixture/Panel have Surge Suppression Installed?

YES

NO

Incoming Voltage _____

of fixtures on the circuit _____

SHIPPING INFORMATION

Facility Location _____

Facility Contact _____

Facility Phone _____

Shipping Address _____

City, State Zip _____